

PRT REVIEW 2021/22 - RESPONSE TO PRT FEEDBACK

Each year, the RCC's PRT Committee undertakes a review of the PRT programme in order to help ensure it meets the needs of participants and other stakeholders. This review involves collection and analysis of a range of data, including feedback from PRT candidates ('graduates') and their PRT trainers ('trainers'), and an 'annual review meeting' to which all professional associations are invited.

The feedback collected is particularly important in helping to determine whether the PRT programme is achieving its aims, especially in terms of meeting the needs of graduates. It provides insight and enables us to identify and explore ways we can continually improve the scheme.

The purpose of this brief paper is to highlight and respond to a range of queries raised by candidates and trainers who completed an anonymous feedback questionnaire distributed upon successful completion of the programme throughout the 2021/22 membership year, and we are very grateful to all those who took the time to respond. The aim is to summarise some of the key findings and to provide further information in response to queries raised.

PRT Handbook

Over 80% of candidates rated the helpfulness of the PRT handbook as 'good' or 'excellent'. We review feedback not only from PRT candidates but also from tutors, trainers and the PRT committee members and continually look to make improvements. A new version (Issue 7) of the PRT handbook was published in October 2021 to reflect the changes made to the PRT programme in response to the pandemic and can be viewed via the PRT section of the RCC website: <https://rcc-uk.org/prt-forms/>

Assistance in finding a suitable trainer

Over 70% of candidates had no difficulty in finding a suitable trainer. A smaller proportion had some difficulty. A number of initiatives are in place to assist candidates in finding a suitable trainer:

- Advertising Chiropractic Associate jobs (<https://rcc-uk.org/prt-jobs/>) via the RCC website, with RCC members who offer PRT mentoring.
- A regional list of PRT trainers is provided to PRT candidates, if required.
- Encouraging candidates to talk to their Principal about becoming a PRT trainer if this isn't currently available at their clinic. Details about becoming a PRT trainer can be found here: <http://rcc-uk.org/become-a-prt-trainer/>
- Promoting awareness of the route to membership progression for registered trainers whose candidates successfully complete the PRT programme.

Any PRT candidates who have explored the above options and still have difficulty in finding a suitable trainer are encouraged to contact the PRT administrator who can discuss individual circumstances.

PRT A, B and C meetings

Traditionally, the PRT A, B and C meetings were full day, face-to-face events, but the pandemic dictated that we change to webinar format. In April 2021 the content of the ABC meetings was restructured to become online meetings, shorter in duration with online modules to complete before the A and C meetings. The meeting materials were updated to reflect these changes.

The PRT A, B and C meetings continue to be positively received. Words commonly used to describe the meetings were: **enjoyable, useful** and **interesting**.

Words commonly used to describe our PRT tutors were: **supportive, enthusiastic, approachable** and **engaging**. We are grateful to all our PRT tutors who dedicate their time and efforts to the PRT programme and are delighted that the feedback regarding our tutors was so positive.

Feedback is received and reviewed by the PRT team following every PRT meeting. Any issues raised, where possible, are addressed so that plans for any remedial action can be put in place immediately. As a result, the PRT webinars are constantly evolving in terms of format and content. One example of a common theme where remedial action was taken was that the breakout rooms were too large. These have now been made smaller, and more breaks have been included to reduce continuous screen time.

Online Learning Modules

The online learning modules are an important source of additional learning for PRT candidates and include all the CPD resources candidates need to enable them to satisfy GCC directed-CPD requirements. It is encouraging to see that candidates are utilising the modules with 88% of respondents rating them as 'good' or 'excellent'.

The current range of online learning modules consist of:

- Pre-learning modules for the PRT A and C webinars
- Clinical Governance modules
- Recordings of the PRT informal webinars
- Business modules (optional), useful for candidates who are setting up their own practice or taking an active and supportive role in developing the practice in which they currently work.

Access to the online business modules remain open for up to one year to all candidates who successfully complete the PRT programme and take up Licentiate membership.

Most and least valued aspects of the PRT programme

Mentorship continues to be the highest valued aspect of the PRT programme. Accessibility to and regular contact with an experienced trainer was highly rated throughout the feedback. The PRT programme aims to be helpful and supportive and we are encouraged by the positive feedback in this area. This is further strengthened by the positive feedback of the support, experience and knowledge that is being shared between candidates and our PRT tutors through the ABC meetings.

The usefulness of the clinical audit is perceived as low among PRT candidates. Clinical audit is and will continue to be an important and routine part of any healthcare service as it helps ensure the best care is provided to patients by seeking to improve clinical outcomes. A clinical audit online learning module and associated resources are now available to all candidates to help them understand, and recognise the importance and value of, clinical audit.

Cost of the PRT programme

Over 80% of respondents feel the cost of the PRT programme is 'About Right'. We appreciate newly-qualified graduates have high outgoings and we endeavour to keep costs as low as possible whilst providing a varied and useful programme. It is only through the generosity of RCC members who are PRT trainers, PRT tutors and PRT Committee members, in terms of the time and effort they apply, which allows us to offer the provisional membership/PRT participation so cost effectively.

PRT administration team

Our PRT administration team is here to help all PRT candidates and trainers. We collect regular feedback from PRT candidates via the PRT 3-, 6- and 9- month progress forms. This helps us to keep in regular contact with candidates, identify any issues early and answer any questions a candidate may have throughout the duration of their PRT programme.

If you are a PRT candidate or a PRT trainer and have any questions or comments regarding any aspect of the PRT programme, please do not hesitate to contact us.

PRT programme contacts and links

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| Email enquiries | admin@rcc-uk.org |
| Telephone enquiries | 01491 340022 |
| RCC website | https://rcc-uk.org |
| PRT Handbook | https://rcc-uk.org/prt-forms/ |
| Associate Chiropractic Jobs | https://rcc-uk.org/prt-jobs/ |
| Become a PRT Trainer | https://rcc-uk.org/become-a-prt-trainer/ |
| Online learning modules | https://rcc.elearning247.com/ |
| Benefits of membership | https://bit.ly/rcc-membership-brochure-21-22 |